

## **Initiatives taken on various matters of concern to the Pensioners**

1. Regular disbursement of pension despite the absence of several key personnel in relevant sections. During the pandemic, sanction of new Pensions/Family Pensions has been done in minimum time without any interruption.
2. On amalgamation of various banks, by collecting respective IFS codes/bank undertaking from pensioners, the pension has been disbursed with 100% success rate.
3. Monthly Pay-slips (2020 onwards) are available on the SINP website under Pensioners' portal.
4. Form-16 in connection with the submission of Income-tax returns is being delivered in digital mode. Pensioners are also encouraged to send their email-ids to [pension.sinp@saha.ac.in](mailto:pension.sinp@saha.ac.in) to receive documents via email.
5. Documents such as Life-Certificate, Tax-Saving declaration, are regularly uploaded onto the website under "NOTICE" section on Pensioner's Portal.
6. Validity of expired Medical Cards has been extended by sending a letter of extension towards validity up to 31.03.2024 to all pensioners who are members of CMBS after obtaining an option form endorsed by them. The entire procedure was carried out by sending emails/ speed post avoiding any visit to SINP by the pensioner during pandemic times.
7. Settlements of medical bills during the pandemic period have been accelerated even while working from Home.
8. Hard copy as well as e-authorization was made available for hospitalization of Indoor patients.
9. Inclusion of reimbursement of vaccination costs as per applicable rates for pensioners in Contributory Medical Benefit Scheme (CMBS).
10. Facilitation of all documents collection and submission at the SINP gate are ensured for smooth functioning of the system.
11. Successfully conducted Pension Adalat on 22.12.2020 in online mode (amid the Covid-situation).
12. Procedures for submission of Digital-Life Certificates (DLC) through "Jeevan Pramaan" of Gol, are under process. It will be intimated as soon as it is ready.

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